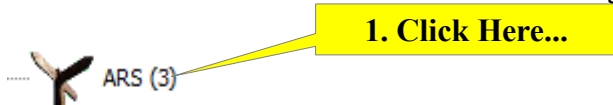


## Avaya IP Office Standard Mode 11 Digit and 7 Digit Dialing Telquest Tech Support

If your SIP or PRI Provider allows both 1+ for Long Distance and 7 Digit for Local Dialing, try this.

The first rule that allows to work is that you must dial a 1 as the leading digit for Long Distance calls. The second rule is that the Provider allows 7 Digits for local calls.



Select Main 50 as the ARS Table to be used.

Add the following Codes and telephone Numbers as shown below:

Continue on with 5XXXXXX through 9XXXXXX since they are not shown. My SIP Line/Trunk is in Line Group ID 20, yours may be different.

Code	Telephone Number	Feature	Line Group Id
11	911	Dial	20
911	911	Dial	20
0N;	0N	Dial	20
1XXXXXXXX	1N	Dial	20
2XXXXXX	2N	Dial	20
3XXXXXX	3N	Dial	20
4XXXXXX	4N	Dial	20

Then create/change the Dial 9 Short Code to look like this:

Short Code	
Code	<input type="text" value="9N"/>
Feature	<input type="text" value="Dial"/>
Telephone Number	<input type="text" value="N"/>
Line Group Id	<input type="text" value="50: Main"/>
Locale	<input type="text"/>
Force Account Code	<input type="checkbox"/>

Now you can dial Local 7 Digit Telephone numbers and Long Distance Numbers.

**Examples: 92351234 = Local**

**912012345678 = Long Distance**

**If your Provider needs you to add the Local Area Code when dialing Local Telephone Numbers:**

**This Example would be used if you are in Area Code 212...**

Code	Telephone Number	Feature	Line Group Id
11	911	Dial	20
911	911	Dial	20
0N;	0N	Dial	20
1XXXXXXXX	1N	Dial	20
2XXXXXX	12122N	Dial	20
3XXXXXX	12123N	Dial	20
4XXXXXX	12124N	Dial	20

**Just replace the first 4 digits with  
1 and your Local Area Code**

**So, if you dial 94351234 the KSU will send out 12124351234 to the Provider.**